



Onboarding form:
Evergreen Broadacres – Freestanding homes & cottages
(ELECTRICITY & COLD WATER – YEAR 2023-2024)

This onboarding form needs to be completed by the end user for the supply of electricity & water. All end users of utilities will also be responsible for any additional charges as stipulated by your local municipality.

The following documents must accompany this onboarding form.

- Copy of ID Document, or copy of Company/CC/Trust Documents if Legal Entity

LOCATION OF SERVICE

Evergreen - Broadacres Freestanding _____

Estate / Complex Name:

Unit No.: _____

Physical Address: _____

CONNECTION DATE: _____

OPENING READINGS: (For Office Use Only)

Meter	Meter Serial Number	Opening Reading
Electricity		
Cold Water		

Banking details for payment: Voltano Metering (PTY) LTD. | Standard Bank | Account: 42182581 | Branch: 012645.

***Note:** Statements are sent via e-mail and are available on the website - www.voltano.co.za / client app – www.voltano.co.za/clientapp when you login. All above tariffs are VAT inclusive except the Deposits. After your account has been created, Voltano will provide you with an account number. This number must be used as reference number when payments are made. If incorrect reference is used the relevant admin fees will be charged.

Office: 086 186 5826 | Fax: 086 626 0633 | Standby After Hours: 071 611 2735
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<http://client.voltano.co.za> | Follow us on Twitter: @Voltano
 Ashford House G04, 7 Ashford Close, Midstream Estate, Gauteng | Postnet Suite 293,
 Private Bag X1007, Lyttelton, 0140

INITIAL(S)



APPLICANT PERSONAL DETAILS:

Full Name and Surname:

Specify "Life right holder"/Tenant.

ID No.:

Company Reg. No. & Vat No.:

E-mail Address:

Alternative Email Address:

Mobile No.:

Alternative Contact No.:

Residential Address:

Postal Address:

SPOUSE DETAIL TO BE COMPLETED IF MARRIED:

Name of Spouse:

Married in or out of Community of Property:

ID No.:

Mobile No.:

E-mail Address:

Alternative Email Address:

STATEMENT BY APPLICANT

I/ We hereby apply for the supply of electricity and water to the aforementioned property, subject to the provisions of the Municipal By-laws as amended from time to time and general terms and conditions as determined by VOLTANO and Evergreen. Copies of the above may be obtained from the relevant offices. I/We hereby choose as my/our domicilium citandi et executandi (address for service of all documents) for the purpose of this agreement at the address where services will be rendered or the following physical address:

I/We hereby state that the information supplied in this agreement is correct. I/We hereby accept the conditions set out in the By-Laws and General terms and conditions as determined by VOLTANO and Evergreen governing the control and supply of the services required.

Date

Name

Signature

INITIAL(S)

DEBIT ORDER INSTRUCTION:

Residents opting to pay via debit order, need to supply their banking details (in the form of a bank confirmation letter, not older than three months) for debit order verification purposes. No debit order will be actioned without the banking details verification.

Stand Number:

Voltano Account Number:

Contact number:

Email Address:

My Agreement Proposal,

The details of my/our bank account are as follows:

Account Owners Details:

Bank:

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Branch number (compulsory):

Branch Name and Town:

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Account Number:

Type of Account: Current / Savings / Transmission:

I/We hereby request, 'instruct' and authorise you to draw against my/our account with the abovementioned bank (or any other bank or branch to which I/we may transfer my/our account) **the amount necessary for payment of charges to the monthly electricity account and/or amount due and/or outstanding in respect of the services account** commencing on the first working day of every month and continuing (as the case may be). All such withdrawals from my/our bank account by you shall be treated as though they had been signed by me/us personally.

I/We understand that the withdrawals hereby authorised will be processed by computer through a system provided by the South African Banks, and I also understand that details of each withdrawal will be printed on my bank statement or on an accompanying voucher.

I/We agree to pay any bank charges relating to an unpaid item by my/our account.

This authority may be cancelled by me/us by giving you (30) thirty days' notice in writing, sent by prepaid registered post, but I/we understand that I/we shall not be entitled to any refund of amounts which Voltano have withdrawn while this authority was in force if such amounts were legally owing to Voltano.

Receipt of this instruction by you shall be regarded as receipt thereof by my/our bank (whichever it is or will be).

ASSIGNMENT:

I/We acknowledge that the party hereby authorised to affect the drawing/s against my/our account may not cede or assign any of its rights to any third party without my/our prior consent and the I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorised party.

Signed at _____ on this _____ day of _____

SIGNATURE APPLICANT

INITIAL(S)