

Circular 024-2024

05 March 2024

Dear Apartment Residents,

SMARTMATTER MESSAGES URGING YOU TO TOP UP YOUR ACCOUNT:

Many of you might be receiving an SMS message like the below one from SmartMatter. Please do not be startled by this. SmartMatters soft ware is programmed to send out notifications when the wallet balance runs lows. They can not turn this off. Your account will not be suspended. It will carry on with Voltano who will invoice you for your use at the end of the month.

Please note that you only have R95.58 left in your wallet. Please top-up your account to avoid possible suspension.

EFT reference: CG8289

Kind Regards,
SmartMatter Team

Kind regards,



Wilma Swart
Village Manager