

Circular 023-2024

04 March 2024

Dear House Residents,

VOLTANO ELECTRICITY METERING FOR HOUSES:

Voltano team were on site last Friday and have completed taking pictures of all water meters at houses to have accurate starting meter readings.

To allow residents more time to sign up and decide whether they want to stay on pre-paid metering or change to post-paid metering, Voltano will only come around to program meters at the end of March 2024. We will advise residents of the dates and times and try to ensure they are on site for two consecutive days, to allow residents to find a suitable slot that fits in with their day-to-day commitments.

You will thus be able to continue to purchase pre-paid electricity from The Meterman until the end of March 2024 when the team has been to program your meter.

Only once the programming has been done, must you start purchasing your tokens from Voltano.

We are in the process of getting Voltano to change their onboarding documents and take out certain terms and conditions that are not applicable to our Village. We will send these out as soon as we have received the edited documents.

Kind regards,



Wilma Swart
Village Manager