

**Circular 005-2024**

17 January 2024

Dear Residents,

**JHB WATER OUTAGES AND BURST PIPES OVER THE PAST 7 DAYS - UPDATE**

As a further update on the JHB Water outages in our area and all the burst pipes. Repairs to burst pipes are ongoing up at Fourways Gardens and further down Pine Road.

The Estate directly above us Piccola Italia (Owl Crescent) has had a repeat of the burst on their main line that was repaired by JHB Water on Saturday past. This caused huge flooding on their side. As a result, the water flooded through the wall onto Owl Crescent again. The hole that was made in the wall for the water to seep through from their side produced so much water that it flooded down our wall.

We are in discussions with Piccola Italia to look at how this problem can be resolved and future risk mitigated.

In the mean time we urge residents to be cautious when walking in Owl Crescent or to take an alternative walking route until such time as the road surface has dried and we have been able to resolve the situation.



The Village remains mostly sheltered from the water chaos around us due to our Water Treatment Plant supplying the Village. We are still tweaking the system and trying to get it to work optimally and to not drop water pressure. We experienced 20 minutes of water pressure dropping this morning just after 05:00. This was due to the backwash cycle in the water treatment plant. We will have the programming changed to take place earlier during the morning to see if this will stabilise the system and keep monitoring.

Thank you for your patience and feedback on water pressure in the Village. It is already making a big difference in our Village and have sheltered us from the desperate situation most of our neighbors are experiencing.

Kind regards,



**Wilma Swart**  
Village Manager

Let's work Together to make "The Village of Our Dreams"