



A Note from your Rescom



BROADACRES

SISTER KATE AND COURTESY CALLS.

The procedure when going to hospital or returning home.

27 July 2023

Dear Residents,

It was apparent at the recent RAC meeting that not all residents understand and appreciate the reason for informing Sister Kate or the Care Centre whenever we are admitted to hospital and when we return. Amongst her duties is to make sure as far as possible that everybody's health is stable, that they are coping in general and that there is no significant deterioration.

We are asked simply to inform her by phone or email when we are to be admitted and, importantly, when we return from either a hospital or step-down facility. She will then call round to assess whether any extra care maybe needed, even if it is temporary. She emphasises that there are no charges for these pop in visits and that they are certainly in all our best interests.

So, please inform her when you are going to hospital and, importantly as stated, when you return from either a hospital or step-down facility.

Kate Powell phone:- 082 330 4661

Kate Powell email:- katep@evergreenlifestyle.co.za

Sipho (in the Care Centre):- Ext 1220

Sipho email:- siphom@evergreenlifestyle.co.za

Laurraine Lotter
Chairman