

**Circular 53-2023**

**19 July 2023**

Dear Residents

**JOHANNESBURG WATER NOTICE OF WATER INTERRUPTION:**

There is a planned shutdown to effect repairs to a main supply line on the 27<sup>th</sup> of July 2023 from 08:00 – 16:00.

Kengies is one of the affected areas with Frederick Road being specifically mentioned. This means that the Village will be without water for this period. Please ensure you will up your kettles and water bottles in anticipation of this 8 hours without water.

Please take care not to use all the water in the geyser during this period or letting your geyser run empty. This can result in the element burning if the geyser runs dry. Should you use the water in the geyser, please switch off the geyser until such time as the water has been restored and you are sure your geyser has filled up. It will then be safe to switch the geyser on again. Should you be unsure of how to go about switching your geyser off, please feel free to contact Marius Viljoen who will assist you.

Water will be available at the clubhouse for anybody who needs to collect.

Warm Regards



**Wilma Swart**  
**Village Manager**



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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**Impact on customers:** No water

**Reason for interruption:** Repairing of main supply line

**3. Area(s) affected:** Witkoppen, Craigavon and parts of Kengies

**Street names:** Campbell Road, Cedar Road, Uranium Street, Granite Road, Bushwillow Avenue, Willow Avenue, Elm Avenue, Poplar Place, Jacaranda Avenue, Pine Avenue, Frederick Road and Lombardy Road.

**Date:** 27 July 2023

**Time:** 08:00 – 16:00

**Impact on customers:** No water

**Reason for interruption:** Tie-in from existing 160mm AC pipe to 110mm UPVC pipe

**Location of water tankers:** None

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Nshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyari, Mr Siyabonga Mthembu, Mrs  
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashitane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30