

Circular 02-2023

17 January 2023

Dear Residents,

BISTRO CHANGES AND INTRODUCTION OF MEAL PACKAGES:

The change in the contract with Reef caterers to one without a management fee means that sustainability of the catering service is totally reliant on the revenue generated from sales. The implementation of the new contract has necessitated some changes to what will be available.

- No cash payments will be accepted. Payment by card only or EFT for account holders.
- Due to low uptake of premium meals these will be discontinued.
- Meals may be enjoyed in the Clubhouse or be collected as take aways. Take aways will attract an additional charge of R10.00 as a result of the packaging. Deliveries to units will no longer be done.
- Wednesday night dinners and Sunday lunches will include one vegetarian option.
- Standard lunches Mon, Tues, Wed, Thurs and a standard Fish lunch on Friday.
- A la Carte menu served in the Bistro Monday to Friday from 8:30 to 16:30.

Booking and cancellation

Daily lunches: Orders to be placed by 16h00 of prior day with Bistro.

Dinners: Bookings and meal choices with Reception before 17h00 on the Monday - prior to the Wednesday.

Sunday lunches and special events.

Full payment is required for booking to be confirmed; pay at Bistro, take receipt to Reception to book and indicate your seating preference.

Cancellations will only be accepted before relevant booking closing time. Late cancellation and no shows will be charged for and will not be refunded or swapped for other meals.

Packages:

Effective 1 March 2023 the Bistro will offer packages to residents. A discount of 4.5% will be offered for take up and pre-payment of ten or more standard meals a month. This excludes Special events. To qualify for the discount, you need to pre book and pay by the 28th of the previous month and you need to indicate which meals you will be taking up. In order to assist with this we will have the monthly menu's for the next month available in the last week of the current month. We will send these menu's out with a reminder for Package purchases.

Service fees

Service fees will be required to be paid for set up, breakdown and washing of Bistro crockery and cutlery use, when no food is purchased as set out below:

1 – 20 pax R 50.00 charge inclusive of VAT.
21 – 50 pax R 100.00 charge inclusive of VAT.
51 – 100 pax R 150.00 charge inclusive of VAT.

We ask residents to please support the Bisto in order to ensure the sustainability of the catering service.

Warm Regards

A handwritten signature in black ink, appearing to read 'Swart', with a small dot at the end.

Wilma Swart
Village Manager