

Circular 098-2022

18 November 2022

Dear Apartment Residents,

SmartMatter update.

SmartMatter technicians have repaired the gateway that has been down since October 2022 after load shedding caused it to stop working. We have added this gateway onto the Village UPS to ensure it does not go down with loadshedding going forward.

You will thus see the water charges and readings from October till current showing in your wallet applications from next week.

You should all have received your October 2022 statements in the first week of November 2022. If you have not or you wish to have this, send to you instead of working on your wallet, please advise us in order to make the necessary arrangements for you.

We also hope to finalise the outstanding balances of the old wallet system by next week so that we can conclude the old system and move forward on the new system. Further communication on this will follow next week.

Regards



Wilma Swart
Village Manager