

**INAUGURAL JOINT RESCOM/ MANAGEMENT MEETING FOR ENGAGEMENT BETWEEN
RESIDENTS AND MANAGEMENT TO BE HELD IN THE LIFESTYLE CENTRE
ON 26 OCTOBER FROM 10H00 TO 11H00**

1. WELCOME AND PURPOSE

This is a “Town Hall” style meeting where we encourage engagement between management and residents.

2. LEVIES

3. VILLAGE PROJECTS

Feedback on projects in progress and temporarily on hold.

In progress

3.1 *Painting of houses: current status*

The project would be completed by end February 2023.

3.2 *Water pressure in phase 3*

A project proposal has been submitted – further feedback awaited

3.3 *Addressing high frequency of water outages:*

It has been confirmed that the present installations comply with the building regulations.

3.4 *Village Fence Project*

A suitable supplier has been found. The project has been approved and commencement is pending the signing of a contract with the supplier.

3.5 *Installation of equipment to improve film viewing experience:*

A screen and projector have been approved.

3.6 *Waste/refuse area:* All previous proposals were being reviewed, once finalised plans will be submitted to council for approval.

Projects to be addressed once above projects are well underway

- Extension of borehole irrigation to all Phase 3 pavements
- Covering of stormwater channel.
- Groundwater seepage in Owl Crescent.
- Groundwater seepage in Starling and Robin Lanes.
- Extension of borehole irrigation to include parkland areas.
- Walkways.

4. HEALTH CARE

4.1 Appointment of Village Sister

4.2 Evergreen Health Billing

4.3 Telecare system

5. MAINTENANCE OF GARDENS

The unsatisfactory state of the gardens was raised by several respondents in the customer satisfaction survey.

6. RESPONSIVENESS OF MANAGEMENT

Consideration needs to be given to improved communication on concerns raised by residents with management.

7. FINANCE

Forecast for the rest of financial year 2022/23 based on first six months is awaited.

Reconciliation of utilities

ResCom agrees that correct allocation of all utility costs and property rates is a fundamental element of sound budgeting

8. WAY FORWARD AND CLOSURE