



*A Note  
from your Rescom*



## **BROADACRES VILLAGE RESIDENTS COMMITTEE**

### **CUSTOMER SATISFACTION SURVEY**

*11 July 2022*

*Dear Residents,*

*ResCom has agreed with Management, to repeat the customer satisfaction survey last conducted in 2019. You will recall that at the Residents Annual Caucus we reported that we would be doing it and there was an enthusiastically positive response. We look forward to receiving your views, which will be used to inform our engagements with Management.*

*If you would like the completed survey to be collected or a hardcopy delivered to you, please let me know.*

*In case you are wondering what happened to the budget survey, we expect to finalise the report before the end of the week.*

*Best,*

*Laurraine Lotter  
Chairman*