

11 May 2022

Dear Resident,

### **Evergreen Health/Discovery Home Care**

As of today, home-based care would be offered and claimed for, to residents who are members of schemes administered by Discovery Health.

### **The following schemes are administered by Discovery Health:**

- Anglo Medical Scheme
- Anglo Vaal Group Medical Scheme
- Bankmed Medical Scheme
- Discovery Health Medical Scheme
- Engen Medical Benefit Fund
- LA Health Medical Scheme
- M-Med Option of Naspers Fund
- Netcare Medical Scheme
- Quantum Medical Aid Society
- Remedi Medical Aid Scheme
- Tsogo Sun Group Medical Scheme
- TFG Medical Aid Scheme

**Certain criteria need to be met before the services available through Discovery Home Care will be paid for:**

1. **Pre-Authorization of Home Care Services:** You need to meet certain criteria before the services available through Discovery would be paid for, just like in the case of hospital admissions. This will ensure that appropriate medical care is paid for from your relevant medical scheme benefits, including Hospital Benefit, Advanced Illness Benefit and the Compassionate Care Benefit.
2. Your treating Doctor must motivate the Home Care Services needed
3. You will need to follow an agreed treatment plan

### **Experience the benefits of Evergreen Home Care**

**Improved experience and service:** You do not have to travel to a facility to receive care. You can receive treatment in the comfort of your own home and have Registered nurses and trained care workers take care of you there, through Evergreen Health.

**Maintained and Improved quality of care and outcomes:** Professional skilled nurses deliver quality home care in a professional manner.

**Prevention of hospital admissions and shortening length of stays:** Certain treatment can be provided in a home environment, making it possible to receive care without being admitted to

hospital. In Home Care we can also assist to reduce the standard number of days in hospital, making it possible for you to recover in the familiar surroundings of your home.

**Services Available** (The list is not extensive)

- End of life care in partnership with the Hospice Palliative Care Association of South Africa.
- IV Infusions- if your condition is stable and hospital admission is not required.
- Wound Care- venous ulcers, diabetic foot ulcers, pressure sores and other moderate to severe wounds if your condition is stable and hospital admission is not required.
- Placement of Home Care workers
- O<sub>2</sub> Therapy

We are committed to providing treatment at the latest quality standards. As such, our nurses constantly participate in training and industry update forums.

Please contact your Evergreen Clinic Nurse who will forward your request to our Evergreen Case Managers for authorization, who will arrange an Evergreen Registered Nurse Medical Assessment in determining the condition and need for service.

Kind regards



Elize Porter  
Managing Director Evergreen Health