

PROGRESS WITH GENERAL ISSUES OF CONCERN RAISED BY RESIDENTS DURING THE RESIDENTS ANNUAL CAUCUS

Evergreen Health	
Evergreen Health is taking over the services offered by Unique Health with effect from 1 June 2021.	
Evergreen Health is planning additional offerings on a fee for service basis.	System has been implemented.
While the application of the user pays principle is supported, most if not all residents are members of a medical aid and need to be assured that any services used from Evergreen Health will be claimable from each person's medical aid.	
A question and answer session held on 28 May 2021, left a number of questions requiring more detailed responses.	
A list is being prepared for submission.	List was submitted. Explanatory document was circulated by Management. Agreed that a more detailed document was required and that this would be done once the billing system had been upgraded. New system implemented 1 April 2022.
Entrance signs at main gate	
Current signage at Main gate is recessed and not visible to drivers approaching the Village.	
Suggest that the installation of a second sign and more prominent location of both signs be revisited.	Issue was raised but management did not support it.
Installation of LED sign at an appropriate location in the Village	
Strong support for the above was expressed	
Request management position on this suggestion be revisited.	Issue was raised again but management did not support it.
Installation of equipment to improve film viewing experience for residents	
Status report on previous offer from Cape Town to upgrade the film viewing equipment to be provided.	Quotes have been received and submitted to management
ISSUES TO BE ADDRESSED BY BROADACRES MANAGEMENT	
Water leaks	
High frequency of water leakages should be investigated with a view to understanding causes and reducing frequency	Management explained that most of the water shutdowns were
Irrigation system	
Irrigation for the pavements outside the houses does not work effectively all the time. It appears that the pressure of water in the system appears is not properly controlled	

Control system and water distribution balance within the system to be investigated	Agreed that this will be done in conjunction with extension of borehole irrigation to whole village
Groundwater seepage adjacent to units 20 and 49	
Complaints have been raised in the past and historic response has been that this is caused by groundwater	
Accept that this is caused by groundwater and request that a permanent solution is found to remedy the situation	Remedial work in progress
Lack of compliance with rules	
Compliance with traffic signs needs to be improved	Circular reiterating the need for this to happen sent again
Failure of dog owners to pick up dog pooh needs to be addressed.	Circular reiterating the need for this to happen sent again
Status of dam wall	
Further discussion to be held to finalise an approach to repairing the dam wall	Repairs completed
Management of the gardens	
Suggestion that residents all get involved in helping to maintain the gardens not supported.	
Confirmed that all suggestions regarding the gardens should be forwarded to Marius/ Wilma.	
Compliance with National Building Regulations in respect of fire protection in the Clubhouse	
Fire house installation in Clubhouse to be assessed for compliance with the regulations.	Proof of compliance available for inspection in manager's office
Unfairness of City of Johannesburg sewerage tariffs	
Request that Management support an application for allocation of Evergreen Broadacres to a fairer sewerage tariff category.	Process has been initiated to complete required application
Alerts for Sunday lunches	
Strong call for early alerts on Sunday lunches so that family decision on attendance in preference to making bookings at other venues.	Implemented