Circular 0175

5 November 2021

Dear Residents,

FIBRE PROJECT GOING LIVE

We are excited to announce that the first phase of the fibre installations of the past months have now been activated and the system is live.

This means that those who want to make us of the fibre is now able to do so.
Faizal and his team will be in the Village today to iron out final issues and ensure all installations are live.   We are still waiting on the delivery of multiplugs that has not been delivered as yet. As soon as these arrive the team will be back to install them. We will then move on to the next phase of the project to get all internal phones onto the fibre. This will require getting new analogue phones as the digital phones that are currently in the units will not be able to work on fibre. We will keep you updated on this phase as we go along.

The black box (called an ONT) has been mounted on the wall or in the cupboards. Some residents have opted to have the ONT free standing on their counter tops. There should be 2 green lights on this ONT that indicates that it is live and working. Once you have contacted your Service provider and they have delivered your router and it has been connected, there should be 3 green lights on.

HOW TO FIND A SERVICE PROVIDER AND GET YOUR FIBRE GOING STEP BY STEP GUIDE:

The link below provides a list of all the service providers (ISP's) for our estate.

In the link below there are numerous options to choose from, click on the link and choose "Broadacres" from the drop-down list on the top right and click the 30mbps button if that's the speed you require, then scroll through the list of providers and the costing. Once you have chosen the package you want then click on the options for more info or order now.

https://www.frogfootfibre.com/frogfoot/myaccount/home/packages/packages.jsp

Main page when clicking on link:
Go and click on Fibre to the Home and the below screen will appear.
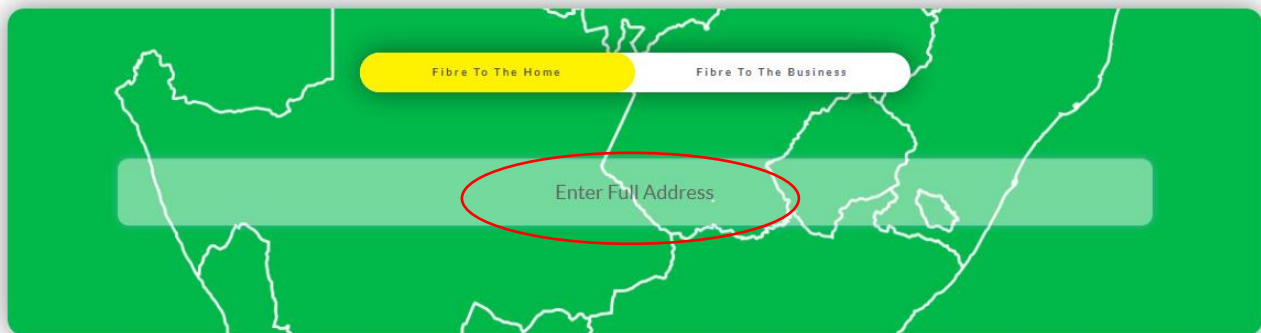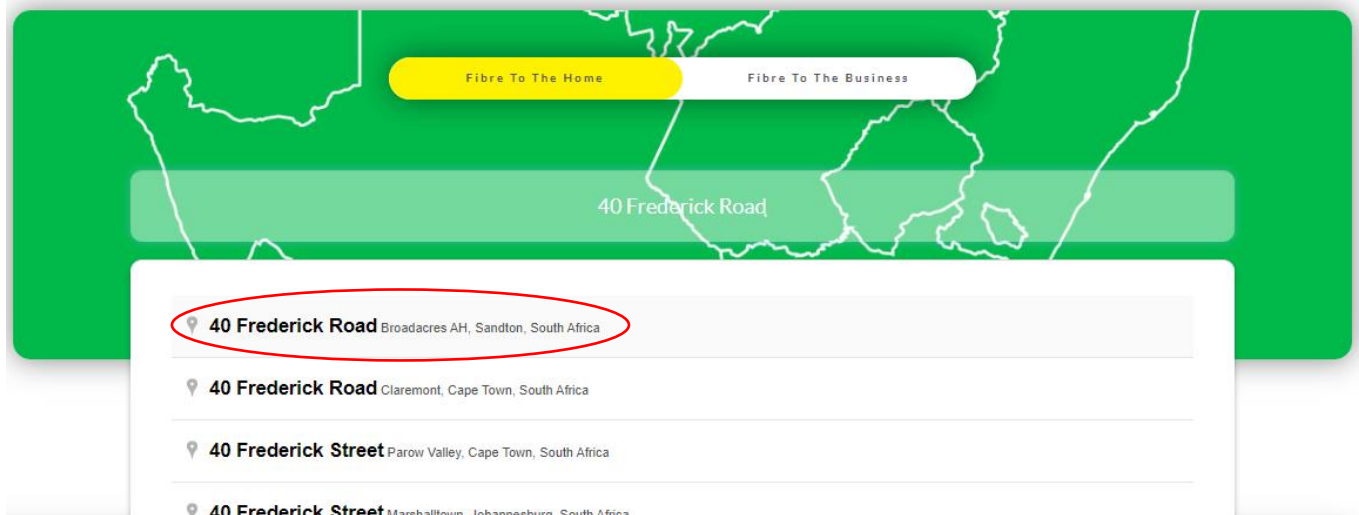You will then need to enter the address: 40 Frederick Road
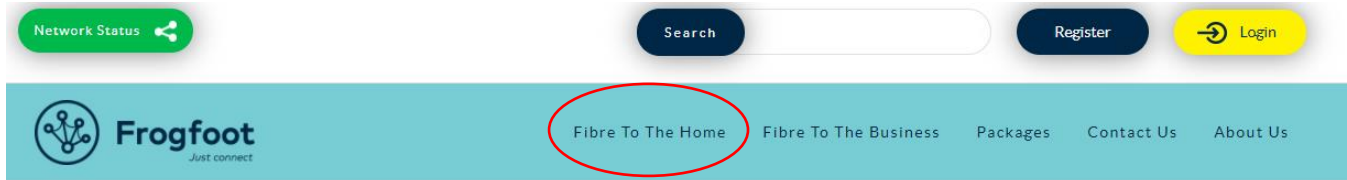
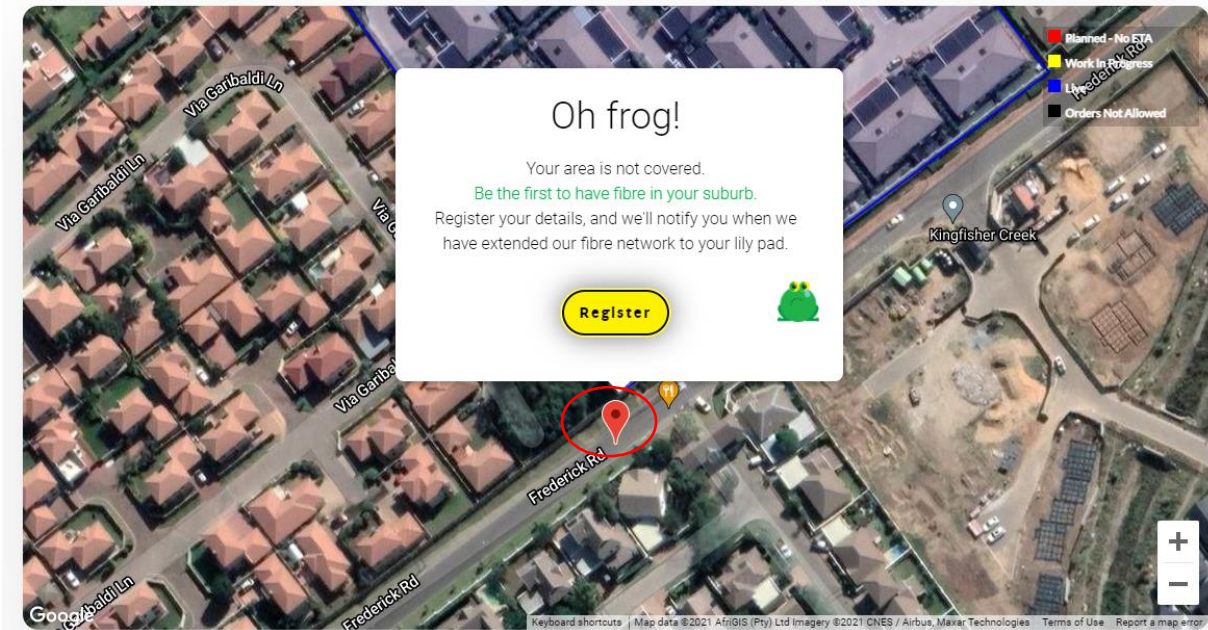Now select the address from the dropdown screen that will appear

The below screen will tell you that your area is not covered. This is because it picks the address up as being in the middle of Frederick Road. Click on the red marker and drag it up into the blue block and drop it there.
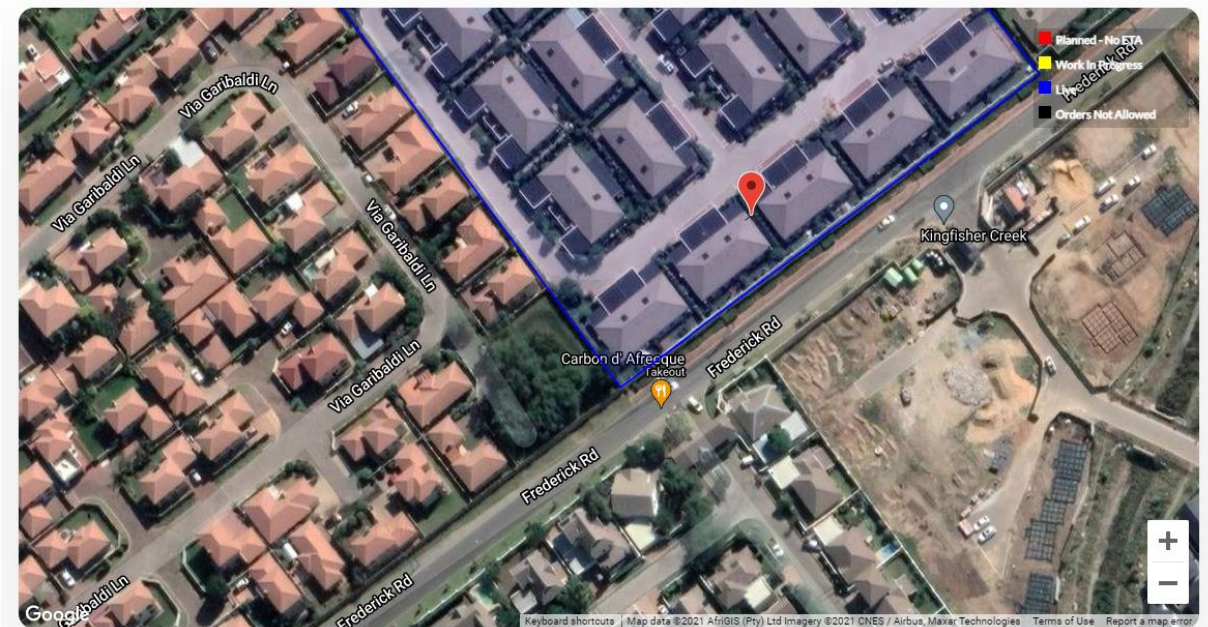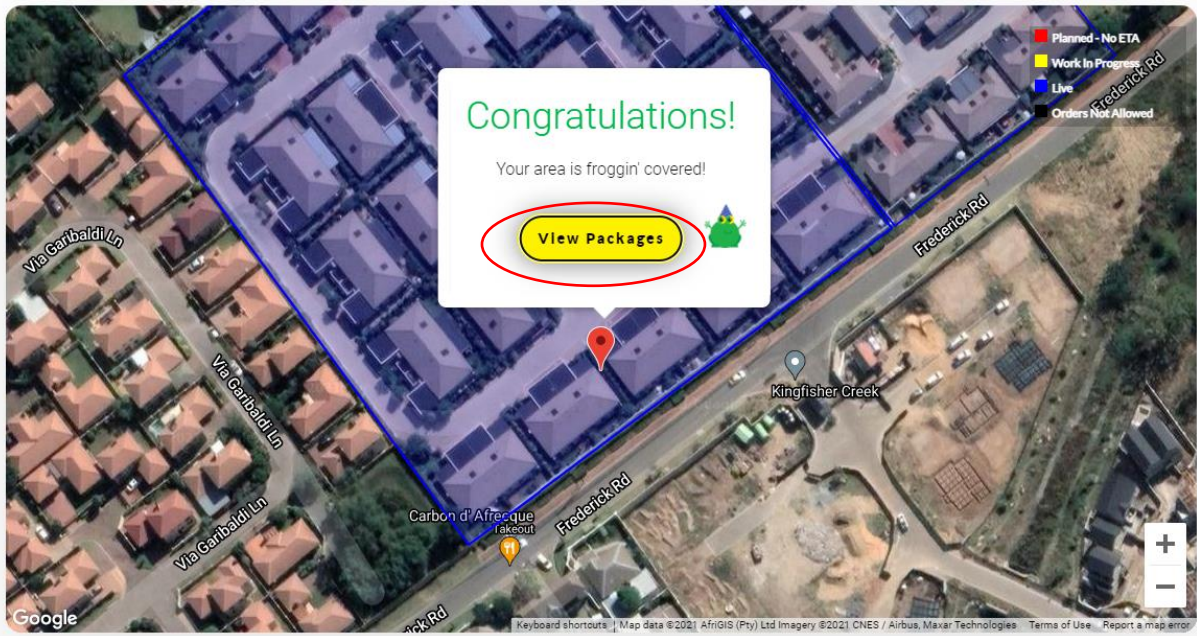
The system will then say Congratulations you are covered. You can then click on the view package button and view the different packages available.

You will now be able to see all the different service providers packages and deals.
You can then choose one and click on the find out more button.

30/30 Mbps BASIC
Uncapped

R654.00
per month

R0.00
setup

FREE INSTALLATION | No once off costs for standard line installation

| 30 Mbps | Uncapped | 30 Mbps |

- WiFi Router included
- No FUP (fair use policy)
- Month-to-Month

Wi-Fi Router included

FREE to use Wi-Fi router to enable a wireless home network

Free standard installation*

Along with FREE standard line installation, at no extra cost, Vox will send an expert technician to your door to install the Wi-Fi router that is included in the bundle. * Cancellation T & C's apply

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No Fair Use Policy

Uncapped, Unshaped Bandwidth that is NOT limited to a Fair Usage policy

Month to Month

No commitment with long term contracts

Order Now

For more information regarding this package, please contact

Vox Telecom

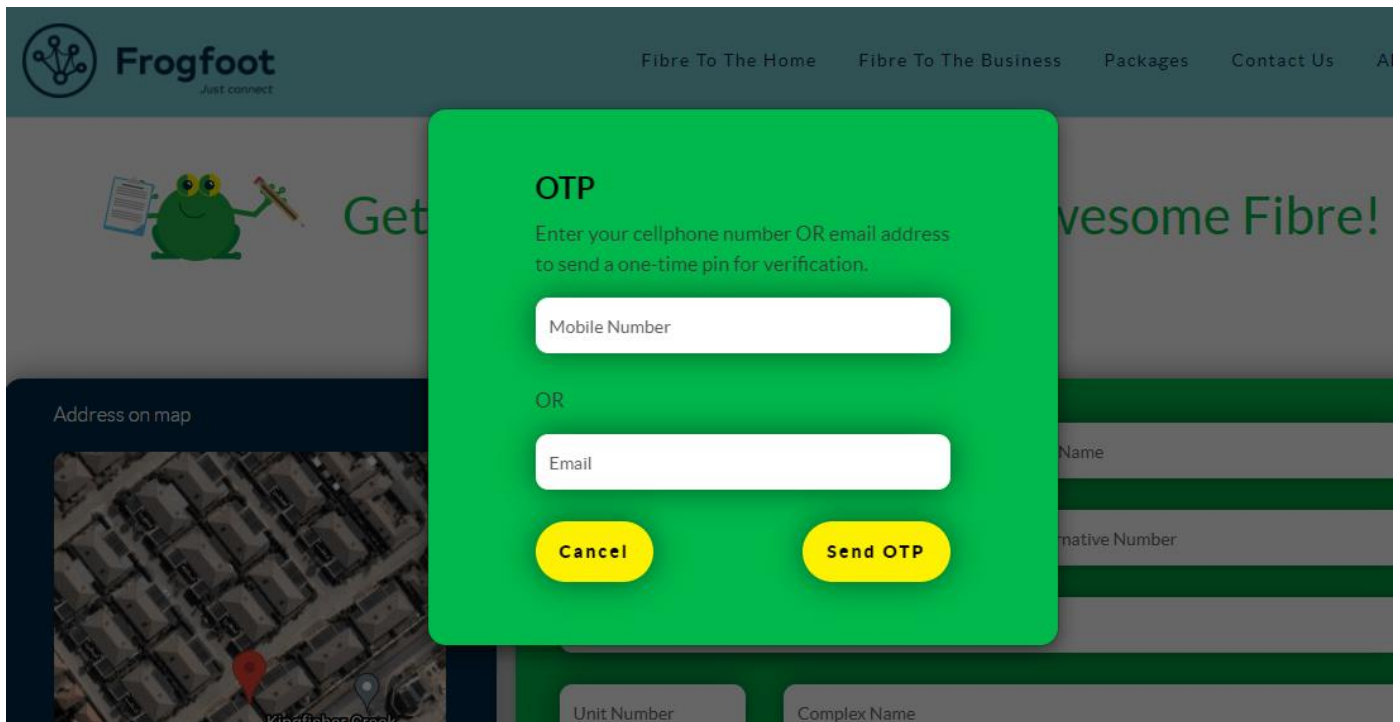| Website | https://www.vox.co.za |
| Email | ftth@voxtelecom.co.za |
| Contact number | 087 805 0990 |

Should you wish to choose a package you can click on the Order now button

The system will ask you to provide either a cellphone number OR email address in order to send a tone-time-pin for verification.

You can then carry on with verification of your details and continue to get your preferred package enabled.

Should you have any questions or queries, please contact us and we will gladly try and assist. Faizal and his team will also be on site today, so please make use of the opportunity to get hold of them if you still have any queries or need clarification.

Warm Regard

Wilma Swart
Village Manager