

Circular 0161

16 August 2021

Dear Resident,

METERMAN ELECTRICITY REFUNDS.

During the implementation of our electricity increase there was about 11 days in July where the daily network demand charge was raised that should not have been raised. Residents were then incorrectly charged this amount of approximately R75.00 when they bought their next amount of electricity from Meterman.

To correct this, you will see an Electricity Refund on your next levy statement with the amount that you got charged incorrectly. Unfortunately, Meterman is not able to refund this amount as they pay the monthly recovery over to Evergreen Lifestyle Village. We have thus gone and refunded each resident who occurred these charges.

I trust this is in order. Should you require any further assistance or clarity please do not hesitate to contact me.

Kind Regards



Wilma Swart
Village Manager