

## **CORONA VIRUS 3<sup>rd</sup> WAVE PREVENTATIVE LOCK DOWN IMPLEMENTATION**

23 June 2021

Dear Residents,

As I am sure you are aware the 3<sup>rd</sup> wave of Corona Virus has hit Gauteng extremely hard. The province currently has 567 681 positive cases with 7471 new cases reported in the last 24 hours only. Most of the schools in Gauteng and in our immediate area has closed down due to the massive numbers of infections. The majority of the retirement villages in our area are all on hard lock down due to their high numbers of infections.

Our Primary goal at Evergreen is to safeguard the health of all residents, visitors, service providers and employees. Similarly, to last year when we locked down our villages a week before Government imposed lockdown restrictions, we believe that serious preventative measures need to be implemented immediately to ensure we achieve this goal. In order to do that we need to make unpopular decisions and enforce them. After consultation and guidance from our medical professionals, Provincial Health Advisors as well as the Infection Control Society we have taken a decision to lock down our Village again to try and safeguard our Village from this 3<sup>rd</sup> wave.

To this end below are some measures we will implement with effect as of **25 June 2021**.

### **1. MOVEMENT WITHIN THE VILLAGE:**

- There are no restrictions on movement in open areas within the village.
- Social distancing by 2 meters and the wearing of face-masks remains compulsory, it is absolutely essential that your face-mask covers your mouth **and your nose**.
- Residents are requested to not socialise or congregate.
- Walking in the Village will still be allowed but mask and social distancing needs to be observed.

### **2. ACTIVITIES AND INTEREST GROUPS:**

- The Clubhouse will be locked down completely.

### **3. LIFESTYLE CENTRE**

- The Bistro will continue to supply take away meals only.
- The reception and offices are similarly off-limits to residents. You are welcome to contact us telephonically.
- Please allow the Clinic staff to provide you with in-home care, by appointment. No visits to the clinic.

### **4. VISITORS:**

- No visitors are allowed into the village to eliminate exposure of our residents or staff to external parties. This is especially important considering the recent drastic increase in Covid-19 cases. Should you want visitors to your unit, you need to request for access from Village Management. who will ascertain whether the visit is essential or not?
- Exceptions will naturally be accommodated for any resident who is gravely ill or for emotional support and care. Please advise the Village Manager in advance. Please also note that time must be allowed for approved visitor arrivals for control and screening purposes.
- Other than medical and registered carers it is recommended that external domestic workers and Gardener be suspended.

- Persons under the age of 18 will not be allowed.
- Visitors must report to the screening station situated at the Club house reception to undergo screening protocols of temperature check, hand sanitizing, and presentation of completed declaration documentation.

#### **5. DOMESTIC ASSISTANCE AND GARDENING SERVICES:**

- Domestic services are deemed dangerous and will be suspended.
- Residents who are physically unable to perform basic cleaning can request assistance via the Village Management and we will allocate pre-screened Evergreen staff to perform this function. These requests will be treated on a case-by-case basis. Residents will be required to remain in a different room to the cleaning staff at all times.
- Basic garden services will be suspended and garden staff will only be allowed to public areas and not into Resident's gardens. (Residents to refrain from any contact with the gardeners working in the public areas.)

#### **6. CONTRACTORS AND SERVICE PROVIDERS:**

- Only contractors appointed by Evergreen management to complete emergency/essential maintenance work will be allowed into the Village.
- Requests for this type of maintenance work must be made with the Village Manager directly.
- All deliveries to be collected at the Club House after being sanitized. Delivery services will not be allowed into the village to deliver at your home.
- No construction work or variations will take place until further notice.

#### **7. EXITING THE VILLAGE:**

- Henceforth residents should maintain their own records of who they meet outside the village for purposes of contact tracing in the event of contracting this virus.

#### **8. CARE CENTRE FACILITIES**

- No residents or visitors will be allowed into the Care Centre upstairs. Should you need the health care services, please contact the Care Centre and the clinic staff will provide you with in-home care.

These are trying times; many are anxious and the uncertainty that surrounds us is unsettling. Please be assured that we are taking this extremely seriously and ask that you support Village Management and the health team during this critical time. We will shortly send out a reminder of the Village delivery services available to residents to order food and essential items to be delivered to the Village. We ask that you try to avoid going out of the Village as far as possible. Village Management and staff will be on hand to assist you with this as we have done in the past.

Should you have any concerns or **suspect any symptoms** – please contact your Evergreen Village Management telephonically immediately who will direct you on the necessary action to be taken.

Regards



**Wilma Swart**  
**Village Manager**