

Circular 126-2021

26 May2021

Dear Residents,

UPDATE ON FIBRE INSTALLATION PHASE 1 & 2

As most of the digging of trenches in the roads have been completed, we are now in the process of pulling the fibre cables from these trenched in back bone into each house.

Half of the houses in Phase 1 & 2 have got blockages in the conduit that leads into the house, and Frogfoot will now have to re do access into those homes. In most cases this will mean trenching from the road to the side of the house or the garage to then go up into the ceiling and will from there be taken into the kitchen.

This is a very slow and frustrating stage of the project, but unfortunately very necessary to get the fibre to the kitchen where their ONT will be placed and connected to the telecare and internal phone point.

FROGFOOT will commence on Tuesday morning, 23 March 2021 with preparations in Loerie Lane.

We appeal to you to please be patient and allow the Frogfoot team the time to do this delicate work without damaging the ceilings or kitchen cabinets. We realise this might be an inconvenience and Frogfoot have endeavoured and will keep on endeavouring to restore gardens where they have had to trench to the best of their ability.

A lot of residents have asked how do they go about getting fibre once the installation is complete. Each resident will have an ONT installed in the kitchen where your telecare is installed. This ONT is the link between the fibre and the fibre supplier you use. Each resident will need to choose a service provider which they want to use and contact them to contract with them for your fibre package. There are a variety of suppliers such as Vox, Frogfoot, Rain, MTN, Metro fibre, Vuma, Zoom Fibre etc. All different suppliers have different offerings with different speeds and offerings. I have attached 2 articles and a few pamphlets to this circular with different offerings that can be found. There are internet links as well.

I trust this will assist you in choosing whether you want to subscribe to fibre and to find a package that suits you. You have some time to do your homework as the completion of the fibre installation is only estimated to be in the first week of July 2021. The system can only be turned on once all of the installations into the houses are completed.

Kind regards



Wilma Swart
Village Manager