

Circular: 062

16 July 2020

Dear Residents,

In lieu of the sad news we received yesterday about our first COVID19 infection, we need to remain vigilant and resolute in implementing and maintaining our village protocols and procedures.

To this affect we need to reiterate the policies below:

CONTRACTORS AND SERVICE PROVIDERS:

- Only contractors appointed by Evergreen management to complete essential maintenance work will be entertained.
- Requests for this type of maintenance work must be made with the Village Manager directly.
- All deliveries to be collected at the Club House after being sanitized. Delivery services will not be allowed into the village to deliver at your home.
- No construction work or variations will take place until further notice.

We have an alarming number of contractors arriving at the gate every day claiming that they are here to do work for residents who have called them. They get very upset with us for not allowing them access. But this has been the policy all along.

Also note that all access to the Club house has had to be locked down again with the arrival of the Virus in the Village. We will thus not allow the knitting group and pool / snooker players into the club house until such time as the Village is safe and virus free. I realise that this is frustrating for residents, but this is the only way we can ensure the virus does not get into the club house and frail care as well as keep all the staff safe.

We will re look this again in August and hopefully we can then relax some of these restrictions again.

IN CONCLUSION

At Evergreen we offered you all a "PARTNERSHIP FOR LIFE".

Therefore, our number one priority must always be to help preserve the lives of all of our residents.

The health and well-being of all of our residents remains the guide for all of our above noted decisions.

Your continued support and your responsible decision making are very much appreciated.

A chain is only as strong as its weakest link. Similarly, the health and wellbeing of each and every resident is reliant to a very large extent on the actions of each of us as responsible individuals.

Please feel free to contact your Village Manager directly if you have any questions.

Your ever-caring Village Manager

Wilma Swart