

14 July 2020

Dear Residents,

COVID-19 REPORT

I can confirm that yesterday, 13 July a suspected case of COVID-19 had tested positive in our Village.

The resident displayed symptoms of a sore throat and a slight cough 5 days ago, and immediately isolated themselves and proceeded to the doctor to get tested for COVID-19.

The resident has not had contact with any other residents since experiencing symptoms and suspect that they contracted the virus whilst out shopping last week as it was the only time they went out of the Village. This resident was wearing a cloth mask at all times and sanitised at each shop before entering. Yet still managed to get infected. This resident will remain in isolation inside their house for the next 14 days.

Our thoughts are with this resident and we pray for a speedy recovery without complications. As you all know by now, our number one priority is the health and well-being of our residents and staff. We take this responsibility extremely seriously. Please rest assured that our team has full protective suits and equipment to be able to safely tend to any medical assistance you might need during the 14-day isolation period. We will keep checking in on this resident regularly during the 14-day isolation to monitor their health and to ensure we are able to assist should assistance be needed.

We would like to again reiterate to all residents to please alert the Village Manager as soon as you are experiencing any virus symptoms, such as:- a sore throat; a fever or increased temperature; a dry cough; body aches; or shortness of breath; loss of taste and /or smell; please immediately contact the Village Manager by telephone. We have strict protocols in place to deal with this but can only apply them and ensure the safety of other residents in the village if we are alerted at first symptoms of the virus. Furthermore, should you go for a COVID-19 test we request that you inform us immediately.

Now, more than ever, please ensure that you wear a three-ply cloth mask at all times when leaving your home; wash your hands and sanitize every hour on the hour; practice social distancing of at least 2 meters and avoid social gatherings. Gauteng has officially become the province with the highest infection rate last week already overtaking the Western Cape. Fourways and our surrounding areas have been declared hot spots in the province. I urge you all to please not leave your homes unless absolutely necessary and without taking extreme caution of the risk out there.

We are extremely disappointed that we are having to report this first case of COVID-19. However, it is our company philosophy to always be transparent and honest with our residents.

Please rest assured that the Management and Health teams are focussed and determined to professionally manage this process. We will do so with urgency and great care.

Please contact me if you have any concerns.

Thank you for your ongoing support.

Best wishes



Wilma Swart
Village Manager