

Circular: 037

24 April 2020.

## Dear Resident

## SUMMARY OF ALERT LEVELS AND HOW THIS AFFECTS OUR VILLAGE:

After President Ramaphosa's announcement that lock down will move from level 5 to level 4, there are a lot of questions around what will change and how will this affect residents in the Village.

## Level 4 - some activity can be allowed, subject to extreme requirements

- You may walk inside the village, on demarcated route, from 7am until 6pm each day.
- All residents should wear a three-ply cloth mask or a mask that can be supplied by village management.
- Social distancing of the minimum recommended distance of 2 meters
- No socialising on congregation allowed, you may not visit another residents house
- The Bistro/Lifestyle Centre, Pool, Gym and common areas, including benches, remain out of bounds, in case of medical emergency these facilities may be utilised
- No visitors will be allowed in to the village
- All deliveries to be collected at the gate, and sanitised
- Residents may only leave the village in case of emergency or medical appointments
- No domestic- or garden services will be allowed
- No visits to the clinic allowed in home care by appointment only

Unfortunately, there is little change between level 4 and 5 with the exception that you are now legally allowed to walk in the demarcated route in the Village.

In order to try and alleviate some of the common frustrations in the Village we have decided to allow Jenny the hairdresser to come in on Wednesday and Thursday next week for those who need a quick haircut. This is a special arrangement as she has been isolating and have been tested and found to be negative. We have sanitised the salon and Jenny will be required to wear full personal protective equipment and a mask at all times. Residents will only be allowed one at a time. We will allow access to the salon through the back doors to the lifestyle centre by the bathrooms. That way we don't have traffic through the life style centre. Please book your appointments with reception. It will address the issue of cutting hair and we ask you to please not book up an extensive amount of time with things like perms or highlights etc. This way we should be able to get through a lot of the residents who urgently require this.

Please note that this is a special arrangement we are making for our Residents and does not mean that all hairdressers outside of the Village will be open. It also does not mean that you can now go out to your personal hairdresser where ever that may be. I stress again that this is a special arrangement to alleviate the frustrations of residents without having to leave the Village. Also, this would assist Jenny who has no income at the moment due to lock down.

Jenny has got a card machine that you can use to pay in the even that you do not have cash with you.

Please wear your masks at all times when making your way to the salon and whilst having your hair cut.

Warm Regards

Wilma Swart Village Manager

