

Circular 028

27 March 2020

21 DAY LOCKDOWN – DAY 1

I would like to reassure you that the Village Management team is here for you during this trying time. Please feel free to contact either myself or the Manager on duty should you be unsure of anything or need any assistance.

In an attempt to ensure clarity in communication please see below answers to your questions.'

YOUR QUESTIONS ANSWERED:

1. Am I allowed to walk in the Village or walk my dog?

No – you should not leave your house / yard unless you are going to get essentials like food or medicine. Should you need to do these, you are to leave the Village in your car and upon your return to the Village go directly home. Security have been instructed to only let residents' in their cars into the Village and out of the Village.

2. Do I need to get permission from the Village Manager to leave the Village?

No - you don't need to get permission from the Village Manager, you are entrusted with ensuring you don't leave unless you are going to get essential supplies or seeking medical attention. Once you leave the Village you might be stopped by the local authorities and questioned about where you are going and why.

3. Should I inform Village management where I am going and when I will be back?

Not if you are going out to get food or medicine, no. If you are not feeling well and you are going out to seek medical attention, then yes please inform me. I would also suggest you buddy up with someone in the Village who will be your support buddy. You can tell this person where you are going and when you are expecting to be back.

That way should you run into trouble or not return, there will be someone who will let us know that you are not back and that we should send out the search and rescue to look for you. (I know this sounds harsh – but we are preparing for the worst and hoping for the best)

4. Am I confined to my house?

No – you are confined to your yard. You are allowed to walk in your garden and around your house. Do this often as the fresh air is good for you and it will assist in keeping your spirits up and avoiding cabin fever.

5. How are you ensuring that food that is being prepared is safe?

Our kitchen hygiene routine has been intensified even more than usual. The two cooks in the kitchen are staying in the Village for the 21-day lockdown and will not be leaving to go home or use public transport. This way we minimize the risk of them getting infected or bringing the virus into the village. The kitchen has a buzzer / alarm that sounds every 30 minutes. When this goes off, all kitchen staff drop what they are doing and they go and wash and sanitize their hands. Strict sanitising protocols are in place for accepting food deliveries. All kitchen staff are scanned and temperatures taken 3 times a day.

Again, I would like to ensure you that my Management team and myself are committed to ensuring this stays the “Village of our dreams”. Sister Marius and his Healthcare team are on hand to assist with any emergencies and or concerns you might have as well.

We’ve got this Evergreen Broadacres! We can do this!

Regards

A handwritten signature in black ink, appearing to read 'Wilma Swart', with a small dot at the end of the signature.

Wilma Swart
Village Manager