

Circular 025

25 March 2020

Dear Residents,

With us being on lock down we have fielded many questions over the past two days.

For clarity and communications to be consistent to all, I reiterate the following:

The Club house is officially closed to all residents. The reception area is being used as a workplace station where deliveries or anybody else who wants to come into the Village will need to report to. From there they will be screened and access will be granted or denied. This is also where family and friend can drop parcels for residents.

Friends and family will not be allowed into the Village, even if they say they are just going to drop a bag at your house and that they will just leave it outside your gate. We will take the bag from them and deliver to you or you can come and fetch it from outside the club house. We will not allow them to go to the houses.

This also means that you will not be allowed to come to the clubhouse to use the Library, gym or the pool. The Bistro will not serve food in the clubhouse either. For all extend and purposes the Club house will only have staff in it.

Absolutely no access to Frail Care what so ever. Should you need to see a nurse or need to just have your BP taken, you can call us and a nurse with proper protective gear will be sent to your house as soon as someone is available.

We will try to keep Monday's bin collections going for as long as we can, but we are uncertain of whether COJ will be collecting. You are welcome to keep bringing your recycling down to the refuse area yourself. For the Apartments we will place two wheelie bins in the basement in the paraplegic parking bay. Please put your refuse in these bins. Those who can not walk down to the basement is welcome to leave it in the passage and we will run the floors on Monday mornings to collect.

My team and I remain committed to assisting you at any point where we possibly can, feel free to phone the Management Team in the office if you are uncertain about anything. It is business UNUSUAL and we will be implementing some new measures over the days to come of which we will keep you updated.

This is a stressful and uncertain time for us all, we will only succeed if we work together.

Regards

Wilma Swart
Village Manager