Dear Resident

With crisis comes crime opportunity. It has come to our attention there are a number of phishing scams.

**Key points:**

- COVID-19 is being used as a phishing lure by cybercriminals & nation states
- We expect to see an increase in exploits related to COVID-19 as publicity around the virus increases
- Cybercriminals are using trusted brands, like World Health Organization (WHO) & U.S. Center for Disease Control & Prevention (CDC), to build credibility & entice users into opening attachments

**What can you do?**

- Don't click on any COVID-19 related links or attachments you receive via email or messaging apps. This includes messages to personal email providers like Gmail
- Don't be fooled by legitimate-looking branding on messages you receive, there are good fakes doing the rounds. Cybercriminals will also often use language that conveys a sense of urgency, so be alert
- If you want COVID-19 news, navigate directly to the WHO & CDC websites. Use best practices by typing URLs into your web browser & use Google Search to search for sites
- Don't put your credentials into third-party sites unless you're 100% sure you're on the correct site

Warm Regards

Wilma Swart