



Circular 07-2020 22 January 2020

Dear Residents.

## **SAFETY AND SECURITY**

Crime is an unfortunate everyday reality of life in South Africa.

At Evergreen Lifestyle Village, your safety and security is our top priority. As you know, we take extensive measures and employ multiple layers of protection to ensure that our village is secure at all times.

All contractors and sub-contractors entering the village, be it for any form of work for the Evergreen or the Residents private work are all required to report to Reception and sign in a register book, at this point Reception or Security will contact the Resident to allow access, once they are complete with the work they are required to report to Reception to sign out. Should the Resident not be in the Village at that time then access will not be granted.

We ask that you bear the following scam in mind:

Should this occur please do not allow them access and inform Management immediately.

Criminals dressed in municipal clothing and carrying some form of identification operate by visiting residents at their homes and insisting they open the front door so that electricity infrastructure, including the meter, can be checked. While one scammer talks to the resident, the other will start collecting small personal items.

The authorities being Eskom or Meterman do not have members of staff going door-to-door to check on infrastructure without appointments. These appointments would normally be made with the Managing Agent, Evergreen and not with the Residents themselves.

Should something of a similar nature occur please inform Management immediately.

Warm regards

Wilma Swart Village Manager

Let's work Together to make "The Village of Our Dreams"

Evergreen Lifestyle Villages (Pty) Ltd | Reg No. 2006/014187/07 Directors: A Kajee, G Reed