

# EVERGREEN BROADACRES

## REPORT TO 2018 RESIDENTS ANNUAL MEETING

### CHAIRMAN'S PORTFOLIO

By Graham Langmead

**PORTFOLIO DESCRIPTION/ROLE:** To be a jack of all trades, an ambassador for the village residents, an arch diplomat yet persuasive in convictions, be aware of everything going on around the village and to do with village matters, to be the arch trivial pursuit answer, encourage ResCom and to lead the whole TEAM.

To do this one has to build strong relationships with all residents; with ResCom members; with the Evergreen Lifestyle Management team and within the senior AMDEC management group.

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#### 5 SIGNIFICANT ACCOMPLISHMENTS IN 2018

1. Excellent TEAM of ResCom members
2. Devoted group to fulfilling the slogan
3. Encouraged group despite many disappointments
4. Always made time for residents and ResCom
5. Stayed alive and sane after 6 years in the Chair

#### 5 MAJOR ACTIVITIES AT THE PRESENT

1. Stepping down & Successful hand over at AGM 7 August.
2. Will continue to be available to ResCom and ManCom for a year in position of Immediate Past Chairman to ensure continuity
3. Presentation at the Retirement Village managers Conference in August at Arthur Case behest...A Residents Viewpoint
4. Analysis of the residents survey and action outcomes form inputs
5. Phew it's been a fun ride....

#### SURVEY OUTCOME

 Poor

2

 Average

15

 Excellent

67

 Don't know

4