



COMMUNIQUÉ

Being a communication to residents

23rd January 2018

Dear Residents,

This communiqué covers all of the concerns raised by you since we moved into the new Lifestyle Centre. Your ResCom has spent many hours interacting on them with Village Management and Evergreen Management. Many of them have already been attended to, but others are still being undertaken. Your ResCom will continue to pursue these. We urge you to carefully study this communiqué – it gives a lot of feed-back and covers a lot of ground!

Hennie du Preez

1. Audio and TV systems:

- **Set-up procedures:** VM (Village Management) will draw up a set of written procedures that will be explained to and left with Chris Edwards, Ian Stuart and Basil Bold.
- **DVD player linked to main TV:** VM to procure a new DVD player and remote. (One has been donated by Chris Edwards)
- **Amplification for piano:** VM has successfully found a way of linking the piano to the portable amplifier system, that used in the old club house.

2. Swimming pool and gym area:

- **External door to board walk:** Will be provided; in hand GW (Graham Wallace - Project Manager for Amdec Projects).
- **Security fence on board walk:** Will not be installed.
- **Noisy air conditioning:** Will be investigated and done: in hand with GW.
- **Upper body exercising devices:** Thank you BB(Basil Bold) for the investigation. Sourcing in hand with VM and BB.
- **Small lockers:** Are these really required?
- **Hooks in change rooms:** Already provided.
- **Soap holders in showers:** Already provided.
- **Spare toilet roll holders:** Not required as toilet rolls replenished daily as required.
- **Dangerously slippery floor at pool exit:** Anti-slip strip already installed.
- **Additional hand rail at pool steps:** Will be provided; in hand with GW.

3. Bistro:

- **Water supply in serving area:** Will be provided; in hand with GW.
- **Water cooler:** Will be investigated; VM to get quotes.
- **Extra work surfaces in kitchens:** Already provided.

4. Board room:

- **Air conditioning:** Will be provided; in hand with GW.
- **Additional table and 2 chairs:** EM (Evergreen Management) to discuss with AW (Astra Wilson).
- **Additional side table:** EM to discuss with AW.

5. Craft room:

- **Shelves:** Requirements to be defined by ResCom and communicated to EM, who will then discuss with AW.
- **Flooring:** VM preparing old gym for art classes, so carpet tile flooring stays as is.

6. Other:

- **Fridge/freezer under residents' bar:** EM to discuss with AW.
- **Additional side tables to lounge area:** Will be provided; EM to discuss with AW.
- **Toilet seats too low:** Acknowledged, hand rails to be provided in 2 cubicles in each of male and female toilets; in hand with GW.
- **Emergency call buttons in gym and toilets:** Two already provided; additional buttons on order – VM.
- **Recognition of Reef Caterers' staff members:** Letter naming members who are giving exceptional service sent to Reef caterers' management.
- **Care Centre staffing:** Concern around a qualified sister for night duty: EM to discuss with UH (Unique Health) management – this has been done.
- **Village transport:** Under consideration for future by EM and ResCom.

7. Borehole and other projects still outstanding: EM to meet with Amdec Management to get feedback on the following projects:

- Power supply, including connection for feature pool;
- Borehole and booster pump;
- Connections to existing irrigation systems;
- Irrigation to planters and shrubberies around new lifestyle centre;
- Re-marking of parking bays;
- FTTH (Fibre to the Home);
- Underground drain, new attenuation pond, feature pond and Boule court.

8. From ResCom meeting held on 11.01.2018.

- **Defective door bells, Phase 3:** VM has prepared a list of all faulty door bells and is working with BB to find a solution.

Regards

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