



## COMMUNIQUÉ

### Being a communication to residents about Various Matters

5<sup>th</sup> January 2018

Dear fellow Residents,

Here are a number of items which were noted at our recent ResCom meeting: -

1. The one-way system going clockwise around the Lifestyle Centre will be re-implemented shortly, so please be aware of the road signage changes.
2. Any feedback concerning the speed humps must be communicated via the "Dear Mr Chairman Box" in the office area of the Lifestyle Centre.
3. We have a problem with the Lifestyle Centre toilets. If you are not sure about using the WC's because of their height, please use the disabled toilet instead, until the long-term solution is found.
4. Please make sure that when you are expecting visitors, their names are given to the guardhouse in advance, as this substantially eases their access to the Village.
5. At the Xmas Social some folks at the end of the queues went without certain items or had very small portions. It was subsequently discovered that this was caused in part by dishing up second helpings and not letting the catering staff dish up. Please be mindful of others and make sure everybody has been served before going for second helpings.
6. We need to remind everybody to test their "TeleCare" system regularly. It is in times of emergency that very often only then is it discovered that the box is not working.
7. There seem to be large amounts of post coming through due to clearing a backlog at Dainfern. Please check and clear your pigeon holes regularly.
8. We are hoping to get some action regarding non-functioning door bells. Please let Jackie on Ext 200 know if your bell is not working and we can present the details to management.
9. And lastly, any medical advice given by members of the medical team can be only be authorised by the residents themselves or members of their families

Regards

Chris Edwards - ResCom Communications  
(chrisandsue291@gmail.com)