



## COMMUNIQUÉ

### Being a communication to residents on an important issue

24<sup>th</sup> November, 2017

Good day to all fellow Residents,

There is a lot of BUZZ and some confusion in the talk going around the village in respect of the respective roles and relationships with the opening of the frail care centre. Let me try to put to your minds at rest....

1. Unique Health has been awarded the contract for the 1<sup>st</sup> floor of the lifestyle centre. In effect they will run the whole provision of services and pay for the use of the facility and usages like water, light etc. They are a national organisation and work in other Evergreen Villages. They are to provide full care facilities.
2. As a result there will be a full time qualified and registered sister on duty 24 hours a day as well as nurse aid assistance.
3. To provide all of the care needs they will appoint doctors, physios and the like for the frail care occupants. These service providers are also available to you as a resident. One such care provider is Sr Linda Wintle who we all know is a highly qualified nursing sister, well experienced and is and as such is an employee of Unique Health.
4. However should you wish to use your own care provider (doctor, physio, etc.) you have every right to continue to use them.
5. In order to be absolutely clear Anke Langenhorst falls in to this category and therefore has every right to continue working with her current groups using the ground floor facilities as in the past. And you have every right to her attending you in your home.
6. The Retired Persons Act prescribes certain health checks and these will be conducted by Unique Health from time to time.
7. A full list of the services available from Unique Health are available from sister Linda. And you are more than welcome to contact Anke or any other care provider of your choice.

I do hope and trust this clears up the matter once and for all.

Graham Langmead Chairman of Evergreen Broadacres ResCom