Water & sewer



It is the trend across our country's metros to no longer provide free basic water to all residents, but only to registered indigent residents, which is in line with the National Water Policy and recommended by National Treasury.

Given the scarcity of water in Johannesburg, the huge inequality in our City, and the massive infrastructure and service delivery backlogs; we believe it is in the best interests of our residents to follow this national trend.

The free 6 kilolitres of water that used to be given to all customers falls-away, and only indigent customers will now receive between 10 - 15kl of free water monthly. All other customers will now be charged R42.84 per month on the first 6kl of water consumption. Domestic users who do not qualify as indigents will see this monthly increase to their water bill as a result of this change. Through this, the City will be able to generate an estimated R320 million more in revenue which will be ploughed back into our communities for better services and infrastructure improvements.

The water average tariff increase is 12.2% for the 2017/18 financial year, distributed across various tariff bands. It is important to note that 10.2% of this increase was directly passed on to the City by Rand Water, leaving the City with a marginal 2% to cover our operational costs. For 2017/18 applicable water restriction tariff please visit www.joburg.org.za for more information.

DOMESTIC WATER TARIFFS - Metered Areas

Kilolitres per connection per month	2016/2017 Tariff (R/kl)	% Increase	2017/2018 Tariff (R/kl)
0-6	Free	New Tariff	R 7.14 (New tariff)
6-10	R7.14	6.2%	R 7.58
10-15	R 12.07	9.1%	R 13.17
15-20	R 17.65	11.2%	R 19.63
20-30	R 24.03	12.2%	R 26.96
30-40	R 25.81	13.2%	R 29.22
40-50	R3227	18.0%	R 37.11
+50	New	20.0%	R 38.72
Water Demand Management Levy			R20 per Month

DOMESTIC WATER TARIFFS - Pre-paid Meters

Kilolitres per connection per month	2016/2017 Tariff (R/kl)	% Increase	2017/2018 Tariff (R/kl)
0-6	Free	New Tariff	R 5.87(New tariff)
6-10	R 5.53	6.2%	R 5.87
10-15	R 7.69	9.1%	R 8.39
15-20	R 14.62	11.2%	R 16.25
20-30	R 23.00	12.2%	R 25.81
30-40	R 24.72	13.2%	R 27.98
40-50	R 32.00	18.0%	R 36.80
+50	New	20.0%	R 44.16
Water Demand Management Levy			R 20 per Month

SANITATION TARIFFS: Private Dwelling Domestic

ERF Size (m²)	2017/2018 Tariff (R/erf/month)
Up to and including 300 m ²	R 171.97
Larger than 300m² to 1000m²	R 334.76
Larger than 1000m² to 2000m²	R 506.44
Larger than 2000m ²	R 729.70

SANITATION TARIFFS: Pre-paid Meters

Kilolitres per connection per month	2017/2018 Tariff Subsidised measured (R/kl)
0-6	R 3.75
>6-10	R 3.75
>10-15	R 4.94
>15-20	R 9.59
>20-30	R 14.96
>30-40	R 16.02
>40-50	R 20.16
>50	R 26.70



12.2%