

16 May 2024

Dear Residents,

CATERING SERVICE – EVERGREEN BERGVLIET

As communicated before, Tsebo Solutions (Fedics) have terminated their contract with Evergreen Lifestyle Villages and will demobilize their services at the end of May. After careful consideration and keeping each village's individual and unique needs in mind, we have decided to appoint Servest Catering Solutions as our new catering service provider.

We have met with the Servest Management Team to finalise all the details relating to the service at Evergreen Bergvliet to ensure the smoothest possible transition. Our aim is to transition with as little as possible deviations from the current service as possible before any changes are introduced.

Tsebo's last day of service will be on Friday, 31 May and Servest's services will start on Monday, 3 June.

We encourage residents to ensure that all funds in your Tsebo accounts are utilized before the end of the month and to try and "pay as you go" for any further meals should you already be on a zero balance.

More details regarding Servest's credit system will be shared at a later stage.

Thank you in advance for your continued support.

Regards,
Riaan