

Circular 9

22 September 2023

Dear Residents,

## **RESIDENTS VILLAGE ACCESS**

As you all know we have been making a concerted effort to improve and simplify getting in and out of the village without compromising any of our security protocols.

In doing so, the security team try to open the security booms on time for residents to seamlessly move through. Unfortunately, we have seen some residents speeding up as they enter and exit and also some getting distracted in the process of greeting other residents or the guards only to have the boom come down again before they reach it. This can, and has, caused damage both to the boom and the motor that controls it but also resident vehicles.

To avoid this, may I please ask that all residents reduce speed upon entering or exiting the village and also to not tailgate behind other vehicles. The boom does not operate on a motion sensor and only remains open for a limited time before coming down again. Please rather stop and allow the guards to open the boom again before driving through.

If you have any questions, please feel free to contact me directly.

Thank you in advance for your support.

Regards, Riaan Gouws

Village Manager