



# **Meal booking information**

### Dear Resident,

Welcome to Evergreen Bergvliet Lifestyle. We trust that together we shall create many happy memories.

The Tsebo Solutions Group, trading under the famed Fedics brand, has 51 years of experience in the catering sector. Our core values are incorporated in everything we do and remain the following:

Quality: In everything we do

Cost: Competitive pricing and best cost

to client

Convenience: Convenient food solutions

for customers, simplified business

solutions for clients

**Relationship:** Honest, personal, and fast **Change:** Never stagnant, but ever

evolving our meal offerings

**Operating Hours:** 

Bistro: 08:00 – 16:30 Monday to Friday

**Meal Prices:** 

Daily lunch: R 65

2 Course Wednesday Dinner (main & dessert), prices will be menu dependant.

Bistro Breakfast first Saturday of the month @ R65.

Bistro Sunday lunch, last Sunday of the month @ R150

Take-away: R10 additional charge.

# **Cashless Operation**

We are now a cashless operation, the Coffee Shop as well as The Bistro Restaurant will be accepting credit and debit cards.

# Electronic meal tag

Each house will be allocated an electronic meal tag to manage your account free of charge. Any replacement tags required will be at a charge of R85 per tag. The tag system will be explained in more detail once the Tsebo team has taken over the Bistro operations.

#### Meal account top up.

■ A pre-paid account, which you can top up with a credit or debit card, or via EFT. This

can be done at the restaurant reception desk or in the coffee shop. If you opt to pay via EFT, please mail your proof of payment to: hswinnen@fedics.co.za.

Your top-up credit or prepaid balance is carried over to the next month.

Meal orders to be placed the day before, before 14:00.

Meal cancellations up to 9am on the same day, or you will get charged for that meal.

Unfortunately, we cannot guarantee meal availability on the day, as we prepare food according to the orders placed for the meals that we offer.

#### Collection times for lunch meals

We strive to assist you in the quickest, efficient manner and request that should you have opted for a take-away meal, this can be collected at the following times from Monday to Friday.

# **Monday to Sunday:**

11:15-11:45

Please note you are not allowed to bring your own container, due to Health and Safety reasons.

# Meals in the fridge

We understand that your schedule may vary, so if you are unable to collect your meal during lunch hours we will place it in the collections fridge at the coffee shop.

**Please note:** We ensure that your ordered meal is placed in the fridge, but cannot be held responsible for what happens to it after that. The fridge is communal and cannot be locked. Any meals not collected after 24 hours will be discarded as per our Food & Health safety regulations.

#### Menus

You can now choose to have your meal either as a lunch or a take-away dinner. We strive to provide balanced and varied menus with multiple options available daily at the most cost effective and affordable price.

For your convenience you can contact us at the following internal extension:

Bistro: Ext: 0200

We thank you for your continued support and look forward to welcoming you to each and every meal sitting.

#### **Events and functions**

Please feel free to contact: Manager TBC

