

13 October 2022

Dear Resident,

HEALTHCARE SERVICES – EVERGREEN BERGVLIET

After the recent AGM we have received numerous comments, requests, and suggestions around what is required from residents in terms of healthcare and general wellness support.

We have taken all the above in to consideration and Evergreen Health will introduce the below services within the village in the coming days. This is a three-month trial period to establish if there is sufficient need within the village for these services. We will review the situation again in January 2023.

IMPORTANT - Please note that this service does not replace Emergency services, should a resident require assistance in an emergency they must press the red button on their device.

IMPORTANT – All services will be billed directly to the individual resident as per the Evergreen Health rate card.

1. Care Worker – Night Shift.

- From Monday 17 October 2022 this service will be activated in the village.
- A night shift Care Worker for 7 days a week, from 19h00 to 07h00.
- This care worker will be available to those residents that require assistance at night and early morning.
- This will be provided on a "Fee for Service" basis to the individual residents that make us of it.

2. Weekly visit from Registered Nurse.

- From 1 November 2022, this facility will be available for those residents that require specific nursing interventions, and communication with the multidisciplinary teams of medical doctors and/or specialists.

3. Weekly visit from Medical Practitioner.

- Dr. Joshua Czech, MBChB (UCT);
- He is the Evergreen Muizenberg Care Centre Sub-Acute Medical Practitioner; he specializes in Trauma and Acute conditions.
- He will be available by appointment only.

4. Courtesy services.

- Annual Medical, Physical and Cognitive assessments (DQ98);
- Wellness Clinics (every 3 months);
- Assistance with pre - authorization of Medical Aid Funders;
- Chronic Disease Management and Education.

5. Medical Aid Claimable services.

- This includes all specialized medical procedures that require pre authorization from the Medical Aid


- Moderate and advanced wound care;
- Stoma Care
- Respiratory Services – Oxygen Administration
- Urinary Catheterization
- Post-hospital discharge – placement of short-term Care workers
- Management of Medication – Ordering and Administration

All other services and consumables will be charged for, as per the Evergreen Health rate card.

I trust that this will be a very successful endeavor into ensuring ongoing wellness and a beneficial healthcare support to all Bergvliet Residents.

Please contact village management for further information, bookings, and requirements.

Kind Regards



Elize Porter
Managing Director
Evergreen Health (Pty) Ltd