For All residents experiencing poor cellphone reception:

Cell phone service providers have a free feature called VoWifi, many of you may have this feature, but frustratingly, like me, found it does little, until now that is.

Below I explain both, how to activate it on your smartphone, and how to make it actually work and overcome any poor Cell signal issues.

If you have good Internet connection* and wherever you receive a strong Wi-Fi signal on your smartphone, VoWifi will replace the poor Cell signal for both outgoing and incoming calls.

The following applies to Vodacom users and has been tested by a number of residents:

- 1. Activate your phones Wi-Fi calling feature, found in your iPhone or Android phone settings.**
- 2. Make sure your phone is logged in to a Wi-Fi service (at your home or elsewhere*)
- 3. Put your phone in Flight Mode.
- 4. Make sure that Wi-Fi and Blue-tooth are still active.
- 5. Wait a few seconds and the image below will be visible on your phone.

→ Vodacom VoWiFi 🤝

Please note you may also see the above image if **not** in Flight Mode. The steps above force your phone to ignore our unreliable cellular network and use Wi-Fi.

For all other Cell Phone services (MTN, Virgin, etc)

We are looking for residents willing to try and perfect the VoWifi features so that we can share the procedure with other residents.

For help assistance and feedback:

Please contact Alan Baxter unit 14 Bergvliet. Email <u>alan@ajbaxter.com</u> WhatsApp 0824428690

- * You are not constrained to your own dwelling, even if you are elsewhere or logged into a public Wi-Fi VoWifi will work.
- **If your iPhone or Android phone do not have the Wi-Fi calling feature it may mean your Sim Card needs to be updated. You need to contact customer care or visit a Service providers shop to have the service provisioned, the service is free of charge. However, for most users this is already provisioned.