

Dear fellow resident,

At the annual general meeting of the village held in May, several residents enquired as to how the surplus of R1.2 million reflected in the 2021 annual financial report would be dealt with by Evergreen management. As no clear conclusion was reached, it was decided that Evergreen management would engage with the finance sub-committee of Rescom to reach clarity on this issue.

In response to a personal request to him from Garry Reed (MD of Evergreen Lifestyle Villages), one of our residents, Colin Levine (unit 12), submitted a proposal for the treatment of the surplus. This proposal was not accepted by Evergreen management.

Consequently, residents gave overwhelming support for a unified approach to be made to the Community Services Ombudsman (CSOS) by Colin to resolve the dispute; I must thank everyone who supported this initiative.

In the interim, Evergreen management has revised the annual financial report submitted to the AGM and has now included costs which had previously not been charged to our village. The finance sub-committee, while acknowledging that some of the additional costs were appropriate, felt that other proposed charges were either inappropriate or excessive.

In an effort to progress on the disputed items I, together with John Bester and David Walker, met with Evergreen management and took a pragmatic decision to leave the revised financial statements as they were and, instead, review the principles behind the budget for the 2022 financial year. This review will commence shortly.

Under the circumstances, I do not believe that a collective approach by Rescom to CSOS would be either appropriate or successful and Rescom has therefore decided not to proceed. However, if any of you feel that you wish to proceed with an application in your personal capacity, you must feel free to do so.

The residents' meetings planned for later this month will provide you with an opportunity to question, among other matters, the financial aspects facing the village.

I look forward to engaging with you at these meetings.

Once again, many thanks for the support with the proposed CSOS approach and for your patience and understanding.

Joan Misplon.

6th October, 2021