

Dear Resident

Evergreen Residents Association (ERA) DSTV Stay Package 2021 - 01 APRIL 2021

Last year, Evergreen Lifestyle Village (Pty) Ltd indicated that they would not add any new contracts to the current DSTV packages billed through the ELV levy accounts. Consequently, the Resident's Committee (Rescom) made enquiries to Multichoice about the DSTV Retirement Village Package, at a reduced monthly subscription fee. The Rescom on behalf of the Residents Association have opened up a bank account and are able to facilitate the DSTV special package as outlined.

There are three basic packages to choose from – PLEASE TICK selection below (Annexure A):

- ☐ Stay Basic R275pm
- ☐ Stay Essential R385pm
- ☐ Stay Ultra R545pm
- ☐ There is an additional amount of R100 per month/TV to access PVR functionality (record, pause, fast forward, and rewind). *Residents should ensure that they have the correct DSTV decoder and relevant equipment when choosing this option.*

If you wish to proceed with this package, please note the following:

- On receipt of your details we will require you to sign an undertaking/agreement with both Evergreen Residents Association (ERA) and DSTV Business (Multichoice);
- We will require a payment to the Evergreen Residents Association (ERA) bank account for the first two month's subscription on confirmation of the package. (The purpose of the double payment in the first month of your subscription is to ensure that an additional month's subscription fee is available as a buffer. The DSTV subscription is subject to at least 1 (one) calendar month's written notice).
- It will be your responsibility to cancel your current contract.
- The monthly DSTV subscription must be paid into the ERA bank account by EFT or stop order each month, by no later than the last day of the month, as the debit order will be requested by Multichoice on the 1st of the month. Details of ERA bank account to be provided together with contract.

In order to process the paper work and administration, we will require your name and unit number, ID number, smartcard number and your decoder number to proceed with our application. Please let me have this by no later than **15 March 2021**.

UNIT/APT # _____

NAME/SURNAME _____

|

ID _____

8.1. Decoder's serial number: _____

8.2. Smart card number: _____

8.3. Subscription Start Date: _____

