

17 September 2020

Dear Residents, Families and Friends,

CARE CENTRE LEVEL 1 VISITATION

With the onset of Level 1 to commence 21 September 2020, we have decided to implement "Controlled Visitation" in the interests of our Care Centre Residents and their respective families. Please note that we must be sensitive to other residents and their safety.

Visitation will however be permitted on the following conditions:

1. Visits by appointment only – please call the Ward Secretary 24 hours in advance to schedule a visit. (Monday – Friday 10h00-12h00 and 15h00-17h00)
Weekend appointments must be scheduled on Fridays latest.
Ward Secretary- Bronwyn or Nicky Tel no: (021) 709-0062 / (021) 709-8100
2. The number of visitors allowed per resident are limited to 2 visitors
3. Visits will take place in the designated visitor's area; room visits would only be allowed when residents are not mobile.
4. One visit per hourly time slot.
5. Visits will be limited to a maximum of 1 hour per family member
6. Masks must be worn at all times and social distancing must be maintained
7. All visitors will be screened on arrival, and those presenting with symptoms will not be allowed visitation.
8. Garden visits permissible - weather permitting

Evergreen Health is implementing all available precautionary measure's possible to protect our residents.

Personal responsibility is still the best approach to combat the Covid-19 virus – typical infection control measures, which includes effective hand hygiene (washing and sanitizing) and the wearing of masks are compulsory.

We trust that you find this in order and will comply with the required measures to keep our residents safe and healthy.

Sincerely
Melanie Carstens

Care Centre Manager