

Circular 12 – 2020

22 March 2020

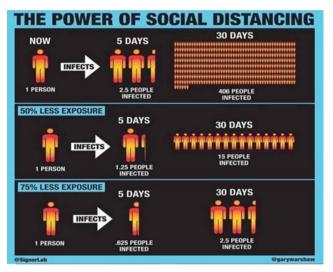
Dear Resident

## COVID19 – Updated Protocols/Access to Village

Please note that our primary concern in sending out this latest notice is to maintain the health and safety of our village residents and staff.

To date we have been ahead of the curve and would like to do everything we can to keep the COoVID19 virus from our Village.

After careful deliberation Evergreen has decided to introduce the following protocols with immediate effect:



- ACCESS TO THE VILLAGE: All access will have to be approved by Village Management who have been instructed only to accommodate emergencies. All visitors granted access will have to be screened at the central testing centre in the clubhouse before going to their destinations.
- DOMESTIC WORKERS/GARDENERS & CONTRACTORS Please advise your staff/contractors not to come to work until further notice. Only essential home care will be allowed.
- **SELF-QUARANTINE:** Residents are encouraged to stay at home and keep social contact to a minimum. Please cancel all social gatherings such as family get-togethers, visitors, meetings, bridge, scrabble and other clubs until further notice.
- **SHOPPING:** Avoid shops and shopping malls. **order on line/get home deliveries**. Contact the front desk if you need assistance in this regard. We have made arrangements to accommodate deliveries direct to the clubhouse from a security perspective.
- SANITISE: Please disinfect/wash your hands regularly and avoid touching your face.
- VILLAGE MANAGEMENT: Will alternate their presence in the village and can always be contacted by email or cell phone. Please limit ALL visits to the clubhouse.

The graphic included herewith illustrates vividly the consequences of not adhering to social distancing/quarantine. Please take this seriously. It

NB: If you feel poorly and think you may have contracted the virus, please call management immediately and they will guide you through the steps to be taken.

Kind regards **Christine Dempers** Village Manage