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EVERGREEN
Lifestyle Villages

Circular 01 - 2020

24 January 2020

Dear Resident

SAFETY AND SECURITY

Crime is an unfortunate everyday reality of life in South Africa.

At Evergreen Lifestyle Village, your safety and security is our top priority. As you know, we take extensive measures and employ multiple layers of protection to ensure that our village is secure at all times.

We would like to note that all contractors entering the village, be it for any form of maintenance or repair work undertaken on behalf of Evergreen or for private work, will be required to report to reception to sign in a register book prior to gaining access to a residents unit.. The receptionist/maintenance manager will contact the resident to inform them of the contractor's arrival. Once the work has been completed, the contractor is required to report to reception to sign out. Please note that if the resident is not at home, the contractor will not be allowed to enter a unit.

It has come to our attention that the scam outlined herein is doing its rounds. Criminals dressed in municipal clothing and carrying some form of identification operate by visiting residents at their homes and insisting they open the front door so that electricity infrastructure, including the meter, can be checked. While one scammer talks to the resident, the other will start collecting small personal items. The authorities, being Eskom or Motla do not have members of staff going door-to-door to check on infrastructure without appointments. These appointments would normally be made with Evergreen Lifestyle Village management and not with Residents directly.

In the unlikely event that you are contacted, do not allow them access to the village and inform Management immediately.

Our residents' physical safety is one of the pillars of our business and we take this extremely seriously.

Yours sincerely

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Christine Dempers
Village Manager

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