

EVERGREEN LIFESTYLE VILLAGE, BERGVLIET

ITEMS DISCUSSED

AT RESIDENTS MEETING ON MONDAY 25TH NOVEMBER 2019

I wish to thank all residents who came to the meeting on Monday 25th and also to welcome new residents. It was a good attendance and much appreciated by the Rescom Committee. I list below those items discussed and if not met with satisfaction will be forwarded to Evergreen Management for their attention.

1. Levies: Question raised : would there be a levelling out of levies in the future: JB replied –

Budget for 2020 shows potential loss of R144,257 to be carried by Amdec as has been the case from day 1. This loss is dependent on the 22 apartments being sold and occupied by May 2020. We could see a positive bottom line in the future which should have an encouraging impact on levies.

Budget: Overall costs have gone up by 13% with the village staff and admin costs up by 20% as a result of the additional staff. Levy income is up by 12%.

2. Cell Phone Reception – (Poor) : Will continue to follow up : A roof top installation on apartments would be an expensive installation. Evergreen Management will pursue further. Suggestion made that one of the Providers might help if approached.

Internal 'Phones : Not working – JM – once new PABX system installed there should be no further problems.

3. Visitors Parking : Concerned raised re visitor parking (especially relating to apartments) JM will bring this to Managements attention and as a priority together with additional signage re "One Way" around circle opposite 41.

4. Health Care Pricing: Query raised re high costs. Committee to investigate with new Evergreen Health Management and also to raise query regarding only one ENA on duty at night and week-ends. Carers to be more responsible in regard to their duties with residents, viz not arriving for duty.

5. Main Gate Problems : JM advised residents the changes to main gate would be dealt with early 2020 in that a new configuration will be put in place.

6. Parking: Question raised re parking in the road – Residents to be encouraged to park in their respective carports/garages at all times.
7. Swimming Pool: Pool cover to be removed during the day. Residents advised that the heating system would still take sometime to be fixed. JM to chase up.
8. Fibre: Although operational still some snags with connections. JM to follow through.
9. Irrigation: Questions still raised with regard to feasibility and costs. Individual residents encouraged to chat to Dave Orton and Ton Weber also to obtain quote from Sweetman
Residents advised that all piping would be above ground.

Compliment from Jill Dower that all Staff are helpful and friendly.

Jill Newton wished to express a vote of thanks to Events, Entertainment and Catering Committee for all their excellent work.

Many thanks once again to all those contributing to the meeting. Your welfare is most important to the Committee so please feel free to contact anyone of us at any time to assist with a problem or a query. Your communication is important.

Joan Misplon

Chairman