

Circular 18 - 2019

06 September 2019

Dear Resident,

FIBRE TO THE HOME - LIVE

We are happy to confirm that the fibre connection project is finally over and that the village went "live" on Wednesday, 3 September. It is now available to all our residents.

Most homes have had the Optical Network Terminal (ONT) box fitted. This device connects the fibre to your home modem and those residents who now wish to use the FTTH connection will need to decide on an Internet Service Provider (ISP) and get signed up.

There are a number of service providers in the market place. Click here to find out more:

<https://www.frogfootfibre.com/frogfoot/myaccount/home/packages/packages.jsp>

Please be aware that there may be up to a three-week delay for your application to be processed so we urge you to make your application to your preferred ISP, as soon as you decide.

VOX is our preferred provider and have already done presentations in the village about the service they offer and their available packages (pamphlets are available at reception). We have arranged for Vox Telecoms to do another presentation at Bergvliet on Tuesday, 10 September at 11am to learn more and we invite you to attend.

Thank you for your co-operation during this installation phase. If you would like any further information, please call reception on Ext. 300.

Yours faithfully



Christine Dempers
Village Manager