



UNDERSTANDING RESIDENTIAL ELECTRICITY TARIFFS IN CAPE TOWN - 2018/2019

(Applicable from 1 July 2018)

(Not applicable to Eskom supplied areas)

In the information set out below it should be noted that:

- 1 unit of electricity is equal to 1 kWh;
- The step from Block 1 to Block 2 of the tariff is applied taking all the purchases for that month into account, not each individual purchase;
- The **Lifeline Tariff** must be requested by the customer, it is not applied automatically and are subject to meeting conditions/criteria;
- In assessing a particular customer, the average consumption over the previous 12 months, at the time of assessment, is used, along with the municipal property valuation of that customer, and the type of meter present;
- A customer whose previous 12-month average consumption is above 450 kWh is automatically moved to the **Domestic Tariff**, in September and March of each year;
- Residential premises with a supply of more than 100 Amps three-phase are treated as Commercial Customers.

A. You will be eligible for the Lifeline Tariff if:

- **For all customers:**
 - You have a municipal property valuation of R400 000 or less; and
 - You receive less than 450 kWh per month on average, including any free electricity; and
 - You have a prepayment meter.
 - If you receive a pensioner or disabled persons rebate in terms of the Rates Policy, or are a tenant who otherwise would have qualified for such a rebate, or are registered as Indigent in terms of the Credit Control and Debt Collection Policy, the property valuation and metering provisions fall away.

Note: The Municipal property valuation can be found on Municipal Rates monthly accounts.

More lifeline tariff notes

- **For customers on the lifeline tariff with a prepayment meter or a credit meter:**
 - If you receive a pensioner or disabled persons rebate in terms of the Rates Policy, or are a tenant who otherwise would have qualified for such a rebate, the property valuation and metering provisions fall away.
 - If you are registered with the City as indigent in terms of the City's Credit Control and Debt Collection Policy the property valuation and metering provisions fall away.
- **Under the lifeline tariff you will be eligible for free basic electricity as follows:**
 - 60 kWh if you receive less than 250kWh per month on average taken over the previous 12 month assessment period, including any free electricity;
 - 25 kWh if you receive more than 250 kWh but less than 450 kWh per month on average taken over the previous 12 month assessment period, including any free electricity.

- The **Lifeline Tariff** works as follows:

- Block 1:
 - Free Basic energy – no charge to customer
 - Balance up to 350 kWh per calendar month (110,30 c/kWh plus VAT) = 126,85 c/kWh.
- Block 2:
 - Above 350 kWh per calendar month (222,39 c/kWh plus VAT) = 255,75 c/kWh.

B. You will be charged on the Domestic Tariff if:

- You receive more than 450 kWh per month on average over any 12 consecutive month period, and if you have a prepayment meter and a municipal property valuation in excess of R400 000 but less than R1 000 000.
- The **Domestic Tariff** works as follows:
 - Block 1:
 - 0 - 600 kWh per calendar month (182,89 c/kWh plus VAT) = 210,32 c/kWh.
 - Block 2:
 - Above 600 kWh per calendar month (222,39 c/kWh plus VAT) = 255,75 c/kWh.

C. You will be charge on the Home User Tariff if:

- You have a credit meter (whatever your municipal property value), or you have a prepayment meter and a municipal property valuation of R1 000 000 or more.
- The **Home User Tariff** works as follows:
 - A monthly service charge (to reflect on the consolidated monthly accounts as "Home User Charge") of (R130,44 plus VAT) = R150,00
 - Block 1:
 - 0 – 600 kWh per calendar month (161,15 c/kWh plus VAT) = 185,32 c/kWh
 - Block 2:
 - Above 600 kWh per calendar month (222,39 c/kWh plus VAT) = 255,75 c/kWh.