

10 November 2018

Circular 13 -2016

Evergreen Lifestyle Village Bergvliet  
30 Homestead Avenue  
Bergvliet, 7945

Dear Resident

### **Unique Health Home-Based Care**

Unique Health (UH) is the health care provider of choice for all the Evergreen Lifestyle Villages and is a registered, legally compliant company, with constant audits being done by the various regulatory and legal bodies.

All UH nurses are registered with the South African Nursing Council and carers are recruited from reputable and accredited SETA and SAQA trained institutions. All staff undergo MIE criminal checks and must be cleared prior to placement. Nurses are screened, orientated and selected according to client needs. They are available 24 hours a day, 7 days a week, 365 days a year. All carers placed in the village are managed, supported and overseen by the Village Nurse ensuring quality of service.

UH nurses are able to provide one-on-one care in the privacy of the resident's own home; there is continuity of service when nurses go on leave as a replacement is provided. Their approach is one of preventative and restorative nursing – supporting resident independence;

UH has a practice number and can assist with medical aid pre-authorisation in the event that the resident requires nursing or procedures in the home environment. They are also able to assist with rehabilitation care as they have access to a multi-disciplinary team that provides care in the home, for example physiotherapy or occupational therapy.

We encourage you to request a meeting to discuss your individual needs. Please contact Trish van Rensburg on (078) 529 3509 or e-mail her directly at [patricia.vr@uniquehealth.co.za](mailto:patricia.vr@uniquehealth.co.za).

We sincerely believe that Unique Health's services can enhance the quality of life for residents in the village.

Yours sincerely



Christine Dempers  
Village Manager